

**Garden Center Sales Associate/Horticulturist
Hoerr Nursery**

Job Description

Full-time and Part-Time with Seasonal Lay-off

Reports to Garden Center Management

Summary:

Converse with Garden Center customers and help them make decisions about purchasing products and services for their landscape. Answer questions from customers to help them find solutions for their garden problems. Assist in sales duties including initial customer contact, product and plant selection, cashiering, and loading customer purchases. Promote a garden inspired lifestyle and deliver an Easy, Enjoyable, and Excellent experience for the customers. Employee is expected to continually improve customer satisfaction through the highest quality customer service.

Benefits:

- Health, Dental, and/or Vision Insurance (For Full Time Positions)
- Paid vacations (After 1 Year)
- Paid holidays
- Uniform shirts provided
- Employee discounts on Garden Center products
- Opportunity for continuing education and training
- Opportunity to work in a friendly and busy atmosphere for a Premiere Garden Center

Requirements:

- Associate Degree (AA) or equivalent from two-year college or technical school is a PLUS, but experience in nurseries/Garden Centers, as a Master Gardener, etc. is also very valuable!
- Experience in a service related industry or function
- Ability to be resourceful in answering questions about the landscape and guide the customer to the best solution suitable to the customers' goals
- Experience with Microsoft Windows Operating system and Microsoft Office (In general, being comfortable on a computer will be very helpful.)
- Ability to multi-task
- Ability to provide quality customer service and deliver the Hoerr Experience
- Must have a sales mentality and understand that the customer is the key to a successful business
- Ability to define problems and communicate issues to management
- Ability to read, analyze, and interpret documents
- Ability to respond effectively to sensitive inquiries or complaints and keep them confidential
- Ability to lift 40 pounds

Applications for this position should be sent to Ethan Wise: ewise@hoernursery.com